

[Home](#)
[Mail](#)
[News](#)
[Sports](#)
[Finance](#)
[Weather](#)
[Games](#)
[Groups](#)
[Answers](#)
[Screen](#)
[Flickr](#)
[Mobile](#)
[More ▾](#)

[Search Mail](#)
[Search Web](#)
[Home](#)
[John](#)

[Compose](#)

[Delete](#)
[Move ▾](#)
[Spam ▾](#)
[More ▾](#)

**Inbox (125)**
[Drafts](#)
[Sent](#)
**Spam (937)**
[Trash](#)
**Folders (1)**
[Computer](#)
[Jokes](#)
[Resume](#)
**Saved Messa... (1)**
**Smart Views**
[Unread](#)
[Starred](#)
[People](#)
[Shopping](#)
[Finance](#)
**Recent**
**Sponsored**


**Farmers Insurance**  
 Wondering How You Could  
 Save on Auto Insurance?

• [#CLM-761-83073]: Litter-Robot

(JG) RobotShop inc.

Nov 11

To me



Good day,

Thank you for this information. Have you checked the following?:

1. While the globe is at the dump position please check to see if the interfering with the entrance lip of the flexible liner. If this appears reposition the lip such that the channel at the base of the lip is fitted.
2. Let's also make certain the cat sensor is at the factory setting. Please make certain the unit is off. You will see a black cover just above the sensor. Make certain there is no debris on the safety line and then SNAP it into place. Make certain the switch is not stuck. You will now be able to see a bolt that is coming through the sensor. Show 1/4 inch above the nut. If it does not, then adjust the cat sensor foot/knob that is directly underneath the base until it is.

It is important to verify the switch for the safety and for the cat sensor. Verify the safety line switch. If the unit thinks there is something stuck, it will stop.

Please let us know if this helps.

Regards,

Julie  
 Technical Team - Équipe Technique  
 RobotShop inc.  
 Putting Robotics at Your Service!®  
 La Robotique à votre Service!®  
 Web: [www.robotshop.com](http://www.robotshop.com)

Ticket Details

Ticket ID: CLM-761-83073  
 Department: Exchanges / Returns  
 Status: Answered

Sign in at the [RobotShop Support Center](#) to see your full support history.

Visitez le [centre de support RobotShop](#) pour voir votre historique.

Thanks for your trust in RobotShop!  
 Further your experience



Connect Your Robots  
 Reap the benefits



**Nov 25 : Obama Urges  
 Homeowners To Switch To  
 A 15 Year Fixed**

If you owe less than \$625,000  
 on your home, use the  
 Obama's Refi Program. You'll  
 be shocked when you see how  
 much you can save.

Select Your Estimated Home Value:

80,000 - 85,000
85,001 - 90,000
90,001 - 95,000
95,001 - 100,000
100,001 - 125,000

[Calculate New House Payment](#)

LowerMyBills.com

by cheishichiyo on flickr