

Battery and Removal Guide

Battery Needed for Replacement



Battery Model: NCR18650GA / 18650

Battery Type: Flat Top

Battery Type: Lithium ion

Voltage: 3.6V

Capacity: 3450mAh

Max Current: 10,000mA

Replacement Instructions

The tools you will need for this replacement:

Phillips screw driver

1.5 Hex wrench / screw driver

Flat head screw driver

Tweezers

1. First remove the white HEXA shell.



2. Use your 1.5 Hex wrench to remove the 4 screws. Be careful while removing these screws because these screws are prone to being stripped.

3. To remove the head, remove the 2 ribbon connections and the plug with the gray wiring. These connections should be easy to remove.



4. The yellow/blue wire plug is tightly in the connection, use the tweezers to help remove. The black/red wire plug should easily be removed.

5. Remove the CPU board with the Phillips screw driver. There should be 4 screws.

6. Remove the 2 screws with the Hex wrench and then remove the black plastic case. Keep track of what direction you have the case. There is the possibility of putting the HEXA head on but the head will be off by 180 degrees.

7. At this stage, you should be able to see the compartments for the batteries. Use a Phillips screw driver to remove the 2 screws. I usually use a flat head screw driver to help remove the plastic case on top of the screws.



8. Replace the batteries making sure you have them facing the same way as you just took them out.

9. Repeat the same steps while putting the HEXA back together.

If more information is needed, please contact customer support for further instruction.